



Arctic Autorent - Rental Terms and Conditions

General terms

The renter and driver must be 18 or older and have a valid driving license.

We accept credit cards from internationally recognized credit card companies - such as, Amex, Mastercard and Visa.

All bookings must be prepaid.

Arctic Autorent's office and parking lot is located at Svalbard Airport, Longyear. If the renter wishes to pick up or deliver the car elsewhere, there will be a delivery/collection fee.

For pick-up/drop-off out of our regular office hours, a key safe will be provided as long as the booking is prepaid. There will be a surcharge of 300 NOK for all bookings outside office hour that are not prepaid.

Duration:

The rental agreement applies to the vehicle in the contract for the period specified. If you rent more than one vehicle, you will have a separate contract for each vehicle.

Delivery has taken place when the vehicle and the keys are back in Arctic Autorent's possession. If there is reasonable cause, Arctic Autorent may require the vehicle returned at an earlier date than agreed. If you want to extend the rental period, please contact our office to check availability.

If the car is not returned at the agreed place, there will be a surcharge of 300 NOK.

If the car is not returned at the agreed time, the renter will be charged for an additional 24 hours.

If the renter fails to pick up the car at the agreed time, and does not contact Arctic Autorent to change or cancel the booking, they will be charged with one day's rent. The remaining rental period will then be cancelled.

Cancellation

Cancellation more than 48 hours before the agreed pick up time is free.

Cancellations less than 48 hours before the agreed pick up time will be charged with 20% of the agreed price, but limited to 1000 NOK.

Renter's responsibilities

During the rental period and until the vehicle is returned to Arctic Autorent, the renter is responsible for the vehicle and its use.

Renter agrees to pay:

- Rental price as agreed in the contract.
- Insurance and fees as agreed in the contract. It is the renter's choice if they want full insurance on the vehicle. The price is 125 NOK a day. If you want the full insurance, Arctic Autorent must be notified before the rental period starts.
- If you don't refuel the vehicle before returning it, you be charged 25 NOK per liter.

Arctic Autorent AS
Postboks 184
9171 Longyearbyen
NORWAY

Email: info@autorent.no
Phone: +47 91 70 22 58

www.autorent.no
Org.no: 985 438 854

